

Updated on May 14, 2021

These Terms govern my Online services, which is part of the Terms and Conditions of Rihard Fan Shop - yourtwinklover.shop.

Definitions

In these Terms following terms have the following meanings:

"Client" is the person who is directly receiving my online services.

"Service" is, if not mentioned otherwise, a website, app, tool, or provider who is involved in delivering my online services.

"Third-Party website or app" are websites and apps running other than yourtwinklover.de servers and not maintained by me.

When we talk about **"me"** or **"I am,"** we refer directly to the advertised person as providing the escort services on yourtwinklover.de website.

Liabilities

In addition to my Terms, the client agrees to follow and keep any legal agreements provided by the Third Party website(s) where my services are accessible and available. I do not resolve any disputes from the breach of a legal agreement between the client and third-party services.

I provide my services only for the clients who are at least 18 years old and capable to speak at least one of the following languages: Estonian, English, or Russian. I have the right to withdraw offering service for the clients who are not meeting one of these conditions above.

I do not offer services to my friends, partners, colleagues, and to my other close relatives. I may refuse or exclude clients at my sole discretion, without giving a reason and without being liable for any damage to the client.

My services, which are promoted and accessible through the Third Party platforms, are subject to the Terms on the corresponding Third-Party app or website. I am NOT liable and/or responsible for any disputes on Third-Party services and/or websites where my services are advertised and accessible. It includes, but not limited to:

- Chargebacks, payment processing, and billing;
- Accounts and subscriptions;
- Service availability of the Third-Party website and/or app;
- Technical requirements to use the website and/or app.

Refunds

If any refunds are available, it will be issued by the service who processed your payment. I do not process any refunds directly to the client. My refunds are subject to Third-Party Terms and conditions. Refunds can be issued only to the bank or credit card account where the payment was made.

I do not initiate any refund if:

- You have used my service fully;
- The service is interrupted due to your violation of the Third-Party agreement;

- The service is interrupted by your service provider;
- You have insufficient funds to continue using the service;
- You have a lack of technical ability to operate the tools;
- You are unable to communicate in English before and during the service;
- You are providing incorrect or false data.

I may, but not obligated to initiate the refund if (Third-Party terms may apply):

- You have withdrawn using the remaining paid time of service (subscription-based services like OnlyFans, is not refundable);
- The website or app where my service is running is down;
- I am experiencing technical problems that prevent me from running the service.

I have the right not to initiate any refund and replace the deposited money with a voucher, coupon, or alternative service worth of the amount paid if I experience technical problems that prevent me deliver the requested service.

Other fees and charges

The client is responsible for any fees and charges from the internet/and phone carrier provider. Such costs are not included in my services.

Service terms for webcam shows and/or phone calls

- You shall not record and screen any activity without my prior consent;
- Webcam shows or phone calls are one-by-one service unless agreed differently. You shall NOT involve anyone else in the service without my prior consent. The service is intended only for the person who is paying for it;
- Webcam shows will be delivered by Skype. I might provide the service in other platforms wherever is convenient for the client; however, I am not obligated to do so (i.e., if I have to create an account on the platform which I do not intend to use in the future);
- You must ensure that your internet connection is stable and you are capable to use the platform where service will be delivered;
- You cannot buy the service for someone else. The actual buyer must be the person who is using the service;
- Our communication language is English and service will be delivered to you in English;
- Please note that payment is not refundable. Payments must be deposited before the show starts and must be sufficient to cover the entire show. Any remaining funds from the deposit will not be refunded. So please make sure you have your correct budget in mind!

If you violate any of these terms, I have the right to immediately, without prior warning, deny offering you the service or the remaining time of the service.

Furthermore, I have the right to pass your information to the respective authorities if you violate the copyright rules.

I have the right to terminate the service immediately if your deposited amount is not sufficient to cover the cost of the show. To have uninterrupted service, please make sure that your balance is sufficient and provide additional top-ups if necessary. The paid time starts when the video call I initiated, not when the service begins.

Additional terms for Priority Contact service

Priority message service gives you the ability to get in touch with me quickly when I'm booked by the client and cannot answer right at the moment or when I'm on holiday, vacation, and so on.

Priority Contact service guarantees answers either by phone or via email within 1 hour. The Client must specify the preferred communication channel by submitting the form. The Service will be delivered to the communication channel submitted and confirmed in form. The submission after payment is final and cannot be changed or modified, nor the Client can change the preferred communication channel at a later point, unless by submitting another form and placing another payment. In such cases, the refund from the previous submission will not be refunded.

If you send me a priority message during the night hours between 11 pm to 9 am, I may answer you the next morning on Monday till Friday by 10 is and during the weekend (Saturday and Sunday) by 12 pm. However, I do my best to answer you as soon as possible. Hours are in my local (Berlin/Europe) timezone. Priority Contact service WILL NOT guarantee you a fast answer during the night time (between 23 o'clock to 6 o'clock in Central European Time – CET), usually when I sleep or busy with duties related to a real-life encounter meeting with a client. If the request is sent during the service with another client, I will respond as soon as the date is over. Priority message service will give you the ability to get an answer before other requests.

If you do not get an answer within the time frame as promised, a full refund will be issued to the payment method you have used to purchase this service. Refunds will NOT be issued if you provide false information, you are not reachable, or if the service has been delivered, regardless of the outcome. So please check your contact information and make sure that you entered the correct data. The data provided in your order (phone number and email address) will be used for delivering this service. Please keep in mind that my priority service does not guarantee you the desired outcome.

You agree that all the data you entered is correct. You WILL NOT get money back if you entered the wrong data and therefore I cannot reach you.

The service does not give you any guarantees about available times. All the booking requests submitted by this form are subject based on availability, but they will always be reviewed first, before others.

This contact form does not give you the ability to get my personal data, such as a personal phone number, address, or any other sensitive data. If we come to an agreement, you will get my address when we have an appointment scheduled.

The service fee for the Priority Contact is 30 euros (plus applicable taxes), which you will pay per request. The price is PER UNINTERRUPTED PHONE CALL or PER EMAIL (yes – you also need to pay for each email from which you expect a fast answer). This service DOES NOT give you paid intimated services such as paid phone sex and video chat. If you expect a phone call to the phone number outside the European Union Economy Area (EEA), additional costs may be applied to you. Please select the appropriate option (WhatsApp voice calls are free, but you MUST mention in the

message field that you wish to talk over WhatsApp – otherwise, a call will be initiated to your regular phone number).

The communication language is in English, unless agreed differently.